



SECURITY

THE IMPACT OF INTELLIGENCE SERVICES



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Empowering security strategy and operational decision-making with Intelligence Services

In today's world, access to reputable intelligence is essential for robust security. However, up-to-the-minute information on threats is just one part of the picture. With growing pressures on people, time and budgets, businesses need reliable intelligence sources aligned with automated and seamless communications that deliver actionable insights to the right people, at the right time.

Furthermore, the risk landscape facing UK businesses has changed significantly in recent years – and continues to evolve at pace. The pandemic, Brexit, rising cost of living, and global unrest, together with an increasingly interconnected world has had a significant impact on the threats and risks faced by UK businesses.

To protect your people, assets and environments, implementing an intelligence service that is relevant, current, and agile enough to meet the changing demands is vital. By assessing your unique risk profile and analysing the resulting insight to evaluate and mitigate potential threats, intelligence services can support you in building a robust, risk-based security strategy to protect your businesses – both today and into the future.



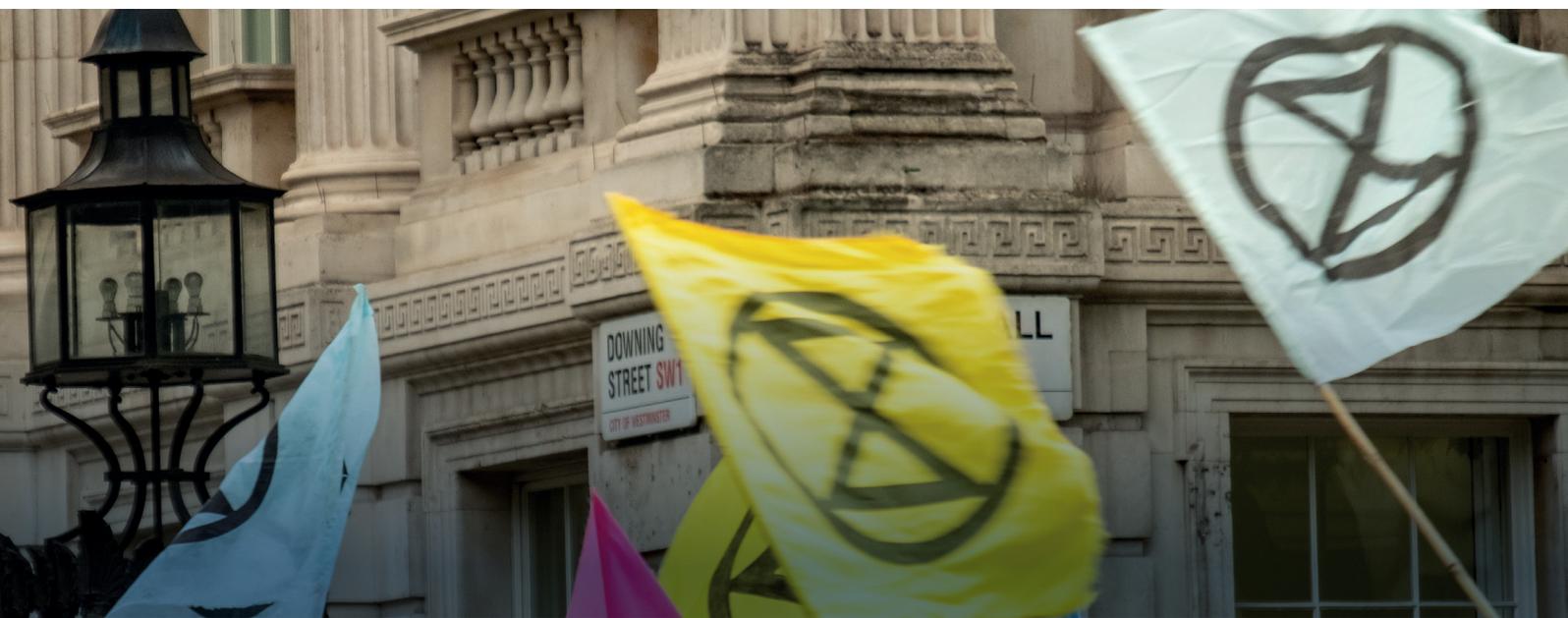
Protests, Activism and Urban Explorers

One of the key threats businesses are facing today comes in the form of protests, activism and urban explorers (UrbEx).

With the UK recently experiencing an unprecedented heatwave and recording its hottest day on record, concern around the climate emergency is on the rise, and therefore the risk posed by these activists will only increase in the months and years to come.

Furthermore, groups like Extinction Rebellion often seek to disrupt high-profile businesses in their attempts to get their message heard; this can be in the form of glueing or chaining themselves to the doors and entryways of a business' premises, or even partaking in urban exploration to position their messaging in prominent places.

The risk of protests, activism and urban exploration, means businesses must take a proactive approach to mitigate these risks and ensure the best protection of their people, assets and environments. Utilising an intelligence service that gathers relevant, timely and actionable intelligence will ensure you are able to continue your business operation uninterrupted. Using a range of open-source intelligence (OSINT), dedicated analysts can assess the possibility of your business being the intended target of a high-impact protest and subsequently provide this actionable intelligence to you, enabling you to implement procedures and manage the risk to your business.



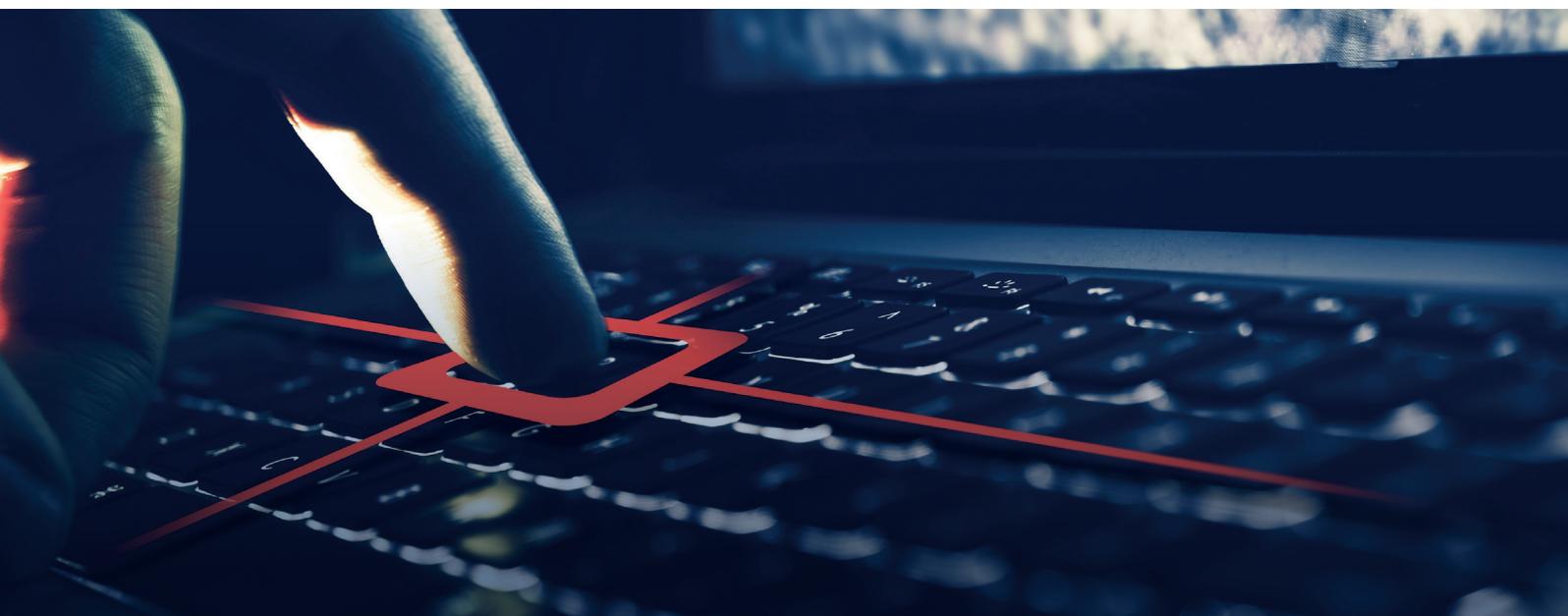
Corporate Espionage

Information about your company, your intellectual property, trade secrets, products & services, finances, sales, and marketing strategy are all valuable commodities that would be damaging should they fall into the wrong hands.

Furthermore, with many companies serving as custodians of large quantities of sensitive information as a result of the high-profile nature of their work and clients, it is crucial that companies are able to detect unauthorised interception of this information and subsequently prevent it to ensure it remains confidential and protected.

A capable Intelligence Service can provide effective counter-espionage consultancy, resulting in effective protocols and a range of countermeasures being implemented to mitigate any espionage threat that may

be targeting your business. These measures include Technical Surveillance Countermeasures (TSCM), physical penetration testing, TSCM training and egress reviews to detect signal leakage and interception risks. In addition, TSCM awareness sessions can be beneficial, equipping your personnel with the knowledge, competencies and skills they need to implement practical mitigation techniques in order to protect against the threat of espionage and safeguard the sensitive information your business holds.



Protect Duty

Protect Duty – known widely as ‘Martyn’s Law’ – is due to be implemented in 2023. It comes in the wake of a number of terrorist attacks in public spaces across the UK – most notably, the Manchester Arena bombing. The purpose of Protect Duty is to improve security in public spaces, protecting and enhancing the safety of both visitors and colleagues.

Of course, businesses already have a duty of care under existing legislation – the Protect Duty will clarify these responsibilities, pulling them into a single framework – the ultimate aim is to prevent the repetition of past failures. The Home Office estimates that 650,000 UK businesses could be affected by Protect Duty and many businesses will have to formally assess terrorism risk for the first time.

To get ahead of the curve, we all need to ensure that we are informed of what the legislation means for our businesses,

which could include prosecution under legislation, such as the Corporate Manslaughter Act. By implementing intelligence services, organisations can ensure they have the correct management and mitigation measures in place to meet the Protect Duty requirements. In addition, intelligence service providers can perform full physical risk assessments that identify vulnerabilities, and implement cost-effective, risk-based, protective measures to ensure the ongoing safety of your people, assets and environments.





Martyn's Law is named in honour of **Martyn Hett**, one of 22 victims that lost their lives as a result of the suicide bombing attack at Manchester Arena in 2017.

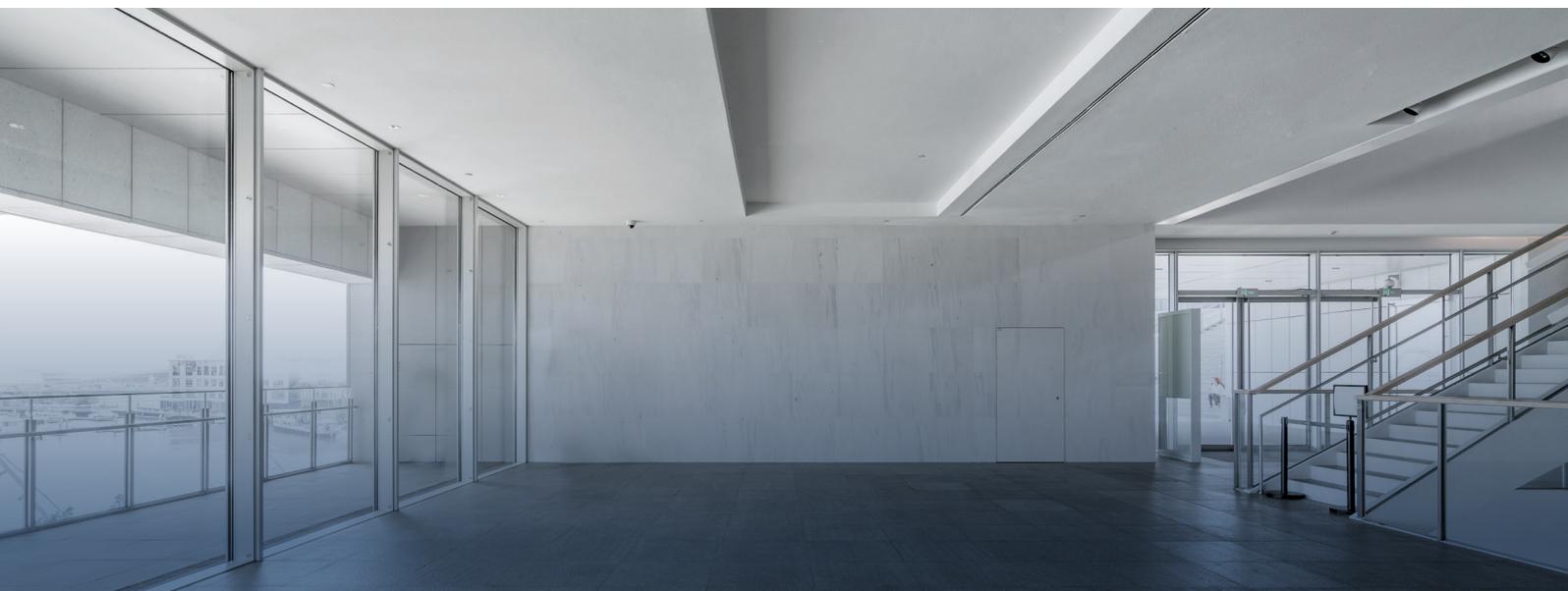
Portfolio Threat

During the COVID-19 pandemic, many companies were forced into closing multiple locations, leaving them vacant for a considerable amount of time. With vacant properties being particularly vulnerable to the threat of intruders and theft, it is especially important that vacant properties in your portfolio are protected.

Furthermore, the past few weeks have seen a sudden upsurge in the travelling community trespassing onto private land and property, forcing businesses to close and interrupting their daily operation.

Intelligence teams work 24/7 to provide you with peace of mind that your unoccupied properties are safe and secure. As well as remotely monitoring the security of your entire estate, our intelligence teams also aid with remote engineering and resolution, planned preventative maintenance, and digital

evidence management. In addition, overnight keyholder response ensures the safety of your properties with the ability to identify and evaluate a threat remotely, only dispatching a keyholder to address an incident once a genuine threat has been identified. Implementing bespoke intelligence-led security solutions proportionate to the unique risk profile of your business enables you to mitigate the threat to unoccupied properties, most commonly in the form of vandalism, theft, or trespass.



Business Crime and Organised Crime Groups (OCGs)

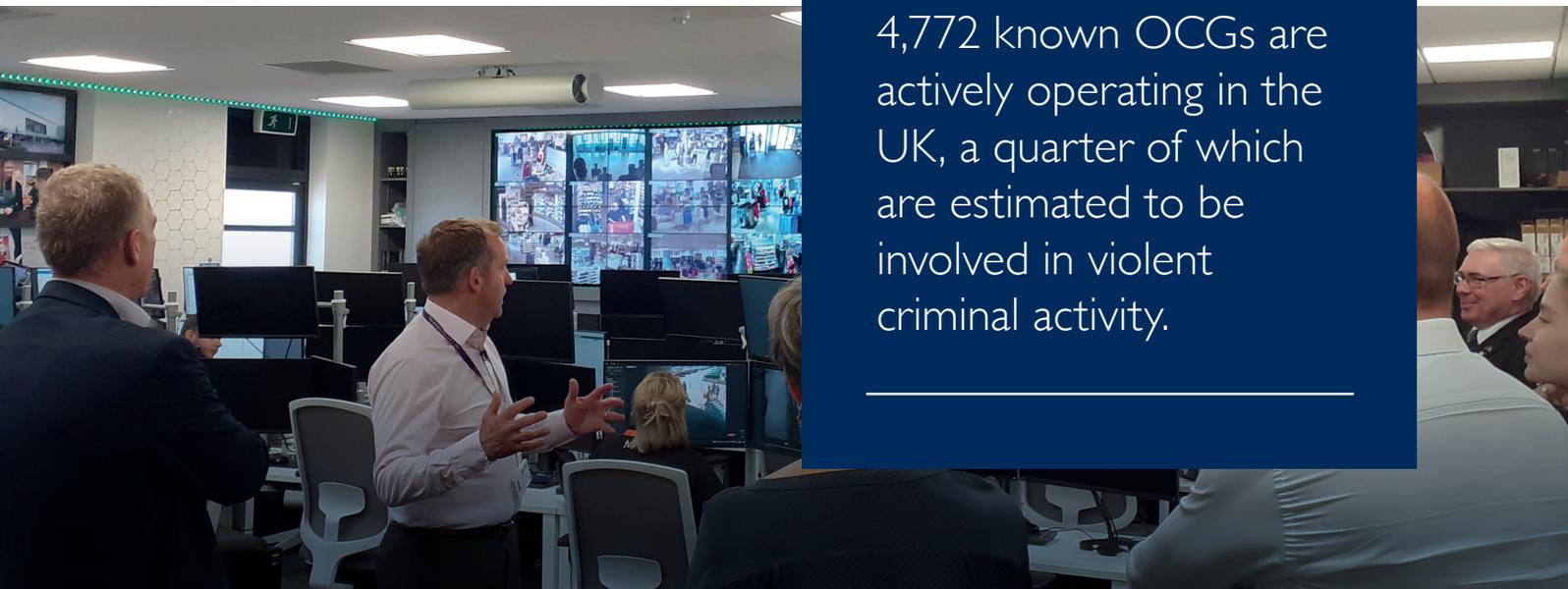
Organised crime groups (OCGs) have been on the rise in the aftermath of the COVID lockdowns, with the threat only increasing as social tensions rise as a result of the turbulent past 12-months.

The National Crime Agency (NCA) classifies serious and organised crime (SOC) as one of the deadliest threats to the UK, costing £37 billion each year and leading to more UK deaths than terrorism.

A capable intelligence offering plays a pivotal role in tackling business crime and OCGs. Providing highly-trained analysts and intelligence personnel that are experts in identifying incidents with common/linked offenders and patterns in behaviour, these teams pass this information to you and enable you to

adjust your security posture according to the perceived threat. These efforts also involve collaborating with local police where appropriate, ensuring measures are implemented to manage and mitigate business crime risks, including joint operations with police to target organised crime groups and prolific offenders targeting businesses.

4,772 known OCGs are actively operating in the UK, a quarter of which are estimated to be involved in violent criminal activity.





Embedding an intelligence-led approach

Intelligence services are essential in dealing with the wide-ranging challenges of today, assisting you in the development and improvement of effective security strategy and operational decision-making.

With the rising activist threat, the potential impact corporate espionage can have on a company, the heightened security requirement being introduced with Protect Duty, or the challenge posed by organised crime groups, understanding the evolving threat landscape is essential to maintain a robust, risk-based approach. Intelligence services are essential in dealing with the wide-ranging challenges of today, assisting you in the development and improvement of effective security strategy and operational decision-making.

With actionable insight disseminated in an integrated and effective way using the latest technology, Mitie Intelligence Services implements a mature methodology. Our three core offerings build on the widely adopted Defence In Depth approach which focuses on holistic, layered security defences for the most effective protection.

Through our Science of Service approach, our Intelligence Hub, Intelligence Technology and Esoteric services ensure we remain focused on delivering intelligence-led security to our clients. Coupled with our focus on continuous innovation and technological improvements, you can rest assured that Mitie Intelligence Services can implement robust and resilient security strategies to protect your people, assets and environments.

Find out
more
in our
playbook.





SECURITY



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Mitie Security Limited
650 Pavilion Drive
Northampton Business Park
Northampton
NN4 7SL

 mitie.com/security

 [@MitieSecurity](https://twitter.com/MitieSecurity)

 alwaysprepared@mitie.com